



R.M.A MODULE
Return merchandise authorization

M.19.16
Rev. 0
Data: 30/01/09

GEM elettronica S.r.l.
Via A.Vespucci 9, 63039
San Benedetto del Tronto
Ascoli Piceno - Italy -
Ph: 0039-0735-59051
Fax: 0039-0735-590538
e-mail: service@gemrad.com

RMA N° _____

Sender	Name/Company	
	Address	
	City	
	State	
	Country	
Point of Contact	Phone	
	Fax	
	e-mail	
Date		
Merchandise Description		
Part number		
Serial Number		
Purchase Invoice		
Reason of forwarding		
Fault Description		
Condition when fault occurred		
Send back to		
Notes		

This RMA has to be clearly filled up and sent via fax at +39.0735.590538 or via e-mail to service@gemrad.com.
After technical evaluation and within 48 hours, an RMA number will assigned and sent to the point of contact above indicated.
The RMA number must be indicated on this module and merchandise can be sent only after receiving the RMA number.
A copy of the RMA correctly filled up must necessarily accompany the merchandise properly packed, that is each single component shipped. Merchandise received without the RMA will be not accepted and sent back to sender.
All the forwrdings are intended at customer's expenses, except preventively agreed.

Customer Signature
